

# SMARTER

LONDON

## POLICIES AND FURTHER INFORMATION

### Check-in and checkout

Standard check-in is from 03:00 pm and standard check-out is at 10:00 am. Early check-ins and late departures need to be submitted as a request 48 hours prior to your arrival and would depend on the home's availability.

We will send you the details of check-in guidance no later than 14 days prior to your arrival.

### Housekeeping

We carefully clean and prepare each home before your arrival and after you depart. The beds will be made up, and towels as well as a selection of amenities will be provided. Extra housekeeping visits can be scheduled upon request and are subject to availability at an additional fee.