

POLICIES & FURTHER INFORMATION

Check-in and check-out.

We'll meet you at the home at your convenience any time after 4PM on your arrival date, and our standard check-out time is 11AM. Early check-in and late check-out can be arranged in advance, subject to availability and a charge.

Lead guest.

The lead guest must be at least 25 years of age.

I.D. check and card authorisation.

When you arrive we'll check the lead guest's I.D. and secure a £1,000 hold on a credit or debit card which will be released once we confirm no damage was caused during your stay.

Smoking.

Guests are not permitted to smoke inside the home.

Cleaning.

We carefully clean and prepare each home before you arrive and after you depart, and for stays longer than seven days we provide a complimentary weekly housekeeping service. More frequent housekeeping visits can be arranged on request, subject to availability and a charge.