

POLICIES & FURTHER INFORMATION

Smoking, pets and parties are strictly prohibited.

Candles and naked flames are not permitted within the home.

Please dispose of rubbish appropriately and generally keep the home clean and sanitary.

Please be mindful of neighbours and limit noise levels, especially at night.

When leaving the home, please close all windows and doors.

Please do not exceed reasonable use of the heating. We would ask you to cover the cost if heating bills exceed £100/month.

Check-in & Check-out

Once the booking is confirmed we will arrange a check-in time.

If you arrive 2 hours after the agreed time you will be charged a £20 late check-in fee.

Check-in is between 3 pm and 10 pm. There will be an additional fee of £20 for check-ins between 10 pm and 12 am and £40 for check-ins past midnight.

Check-out is fixed at 10 am due to our housekeepers needing access after this time but if you would like to leave your packed luggage in the home for a short time, we will do our best to accommodate this (subject to availability).

Late checkout until 3 pm is charged at a rate of £35.

Anytime after that, you will be required to pay an extra night's stay.